



**National Association for Court Management**

**July 21 – 25, 2019 ~ Las Vegas, Nevada**

*“Courts and Society: Creating Public Trust Through Engagement and Innovation.”*

**Sunday, July 21**

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Joint Technology Committee (JTC) Meeting (by invitation only)	8:00 AM	5:00 PM
ICM Fellows Leadership Seminar	8:30 AM	4:30 PM
Registration & Conference Information	1:00 PM	7:00 PM
Host Orientation	4:00 PM	4:30 PM
ECP Welcome Session	4:30 PM	5:30 PM
First Time Attendee Reception	5:30 PM	6:30 PM
Welcome Reception	6:30 PM	7:30 PM

**Monday, July 22**

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Registration & Conference Information	7:30 AM	5:00 PM
The Doctor is In	8:00 AM	5:00 PM
Conference Welcome & Presentations	8:00 AM	8:30 AM
Plenary: Bridging the Gap with the People We Serve	8:30 AM	9:30 AM
Networking Break	9:30 AM	9:45 AM
<i>Breakout Sessions</i>	<i>9:45 AM</i>	<i>10:45 AM</i>
COSCA Whitepaper on Rural Justice		
Pushing Management's Buttons to Improve Court Performance		

Technology Update: Acquiring and Retaining Tech Talent

Family Court Services: What We Do and How We Do It

Plenary Follow-Up: The B word for Leaders: Balancing Strength and Styles to Communicate Effectively

Sponsored Session

Networking Break 10:45 AM 11:00 AM

Breakout Sessions 11:00 AM 12:00 PM

Reconciling Accessibility - A Case Study

Tell Me Something I Don't Know About Ethics & Public Trust

Engaging Modern Families Through the Family Justice Initiative

Community Engagement Project Overview

Technology Update: Litigant Portals/Legal Navigation

Sponsored Session

Lunch & Business Meeting 12:00 PM 1:30 PM

Networking Break 1:30 PM 1:45 PM

Plenary: Substance Abuse & Brain Development 1:45 PM 2:45 PM

Networking Break 2:45 PM 3:00 PM

Breakout Sessions 3:00 PM 4:00 PM

Coach Approach: Sustainable Change for Court Administrators

Enhancing Caseload Management to Ensure the Right to Counsel

The NACM Core® Competency - Court Governance (Part 1)

Five Years of Public Opinion Surveys: One Great Session

Update on the National Opioid Task Force

Sponsor Session

Networking Break 4:00 PM 4:15 PM

Breakout Sessions 4:15 PM 5:15 PM

Implied Bias Through the Lens of Privilege

Finding the Way to Justice: Language Access Wayfinding  
 Staff Performance Appraisals are Terrible: We Can Do Better!  
 The NACM Core® Competency - Court Governance (Part 2)  
 Crisis to Communities: The Role of Court Communication  
 Technology Update: AI, Machine Learning & Data Science

**Tuesday, July 23**

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Boot Camp	6:00 AM	7:00 AM
Registration & Conference Information	8:00 AM	4:30 PM
The Doctor is In	8:00 AM	5:00 PM
Daily Announcements	8:30 AM	8:45 AM
State of the Profession	8:45 AM	9:00 AM
Tyler Technologies presents ODR	9:00 AM	10:00 AM
Networking Break	10:00 AM	10:15 AM
<i><u>Breakout Sessions</u></i>	<i><u>10:15 AM</u></i>	<i><u>11:15 AM</u></i>
Civil Justice Initiatives in Nevada		
Let's Get Engaged: Building Plans to Increase Public Trust		
Creating Public Trust Through the Juror Experience		
Mental Health: How Can Courts Respond?		
Tips and Tricks in Managing Guardianship Cases		
Sponsored Session		
Lunch on Your Own	11:15 AM	1:00 PM
Plenary: Cybersecurity and the Dark Web	1:00 PM	2:00 PM
Networking Break	2:00 PM	2:15 PM
<i><u>Breakout Sessions</u></i>	<i><u>2:15 PM</u></i>	<i><u>3:15 PM</u></i>

If You Only Have a Hammer: Customizing CourTools to Fit  
 Managing Training for Staff in a Busy Courthouse  
 Sustaining Community and Government Racial Equity Initiatives

The Sequential Intercept Model Decriminalizing Mental Illness

The NACM Core® Competency - Public Trust & Confidence (Part 1)

Sponsored Session

Networking Break 3:15 PM 3:30 PM

Breakout Sessions 3:30 PM 4:30 PM

Plenary Follow Up: Son of a Breach: Don't Be Another Fish in the Dark 'Net

Municipal Courts Promoting the Rule of Law

Building Trust & Reducing Harm for Victims of Trafficking

The NACM Core® Competency - Public Trust and Confidence (Part 2)

Community Engagement to Address the Opioid Crisis

Sponsored Session

Social Event 6:30 PM 9:30 PM

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**Wednesday, July 24**

Registration & Conference Information 8:00 AM 5:00 PM

The Doctor is In 8:00 AM 5:00 PM

Breakout Sessions 8:30 AM 10:00 AM

Juvenile Justice Guidelines Update

Why They Kill: The Court's Role in Preventing Violentization

The NACM Core® Competency - Public Relations

Plain Language Guide Update

Technology Update: National Court Open Data Standards

How Innovation with Cars is Going to Affect Courts in the Future

Exhibit Hall Open 10:00 AM 3:30 AM

Communications Committee Meeting 10:30 AM 11:30 AM

Education Committee Meeting 11:30 AM 12:30 AM

International Committee Meeting 11:30 AM 12:30 AM

Lunch Served in Exhibit Hall 12:00 PM 1:00 PM

Conference Development Committee Meeting	1:00 PM	2:00 PM
Membership Committee Meeting	1:30 PM	2:30 PM
Governance Committee Meeting	1:30 PM	2:30 PM
Snack Break	2:00 PM	3:00 PM
O Raffle Ticket Drawing	2:30 PM	3:30 PM
Shared Interest Groups	3:30 PM	4:30 PM
ICM Fellows Reception (By Invitation Only)	5:30 PM	7:00 PM

### **Thursday, July 25**

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Yoga/Flow	6:00 AM	7:00 AM
Conference Information Desk	7:30 AM	10:00 AM
Breakfast	7:30 AM	8:30 AM
NACM Business Meeting	8:15 AM	9:30 AM
Networking Break	9:30 AM	9:45 AM
Plenary	9:45 AM	10:45 AM
Plenary: How to Find the Courage to Keep Going	10:45 AM	12:00 PM