



# 2017 NACM-IACA Joint International Conference

July 9-13, 2017

Hyatt Regency Crystal City \* Arlington, Virginia

## SUNDAY

07/09/2017

### *Schedule is tentative and subject to change*

Joint Technology Committee Meeting (JTC)	07/09/2017	8:00 AM	5:00 PM
IACA Executive Meeting	07/09/2017	8:00 AM	5:00 PM
ICM Fellows Continuing Education (By Invitation)	07/09/2017	8:30 AM	4:20 PM
Registration and Conference Information	07/09/2017	11:00 AM	7:00 PM
NLADA Forum (By Invitation)	07/09/2017	1:00 PM	3:30 PM
Association Leadership Seminar (By Invitation)	07/09/2017	1:00 PM	4:30 PM
The Role of Court Administration in Strengthening Security Governance: USAID Initiatives and Support Reform in Ghana, Kenya and Mali and their Application in Other Contexts	07/09/2017	2:30 PM	4:00 PM
Digital Records in the Courts—Promise and Peril. Learn about the New NACM Guide.	07/09/2017	2:30 PM	4:00 PM
Management and Innovation Program in the Brazilian Federal Justice System - "iNovaJusp" Case Study	07/09/2017	2:30 PM	4:00 PM
Court Research Workshop	07/09/2017	2:30 PM	4:00 PM
Host & Reporter Orientation	07/09/2017	4:00 PM	4:30 PM
Early Career Professionals (ECP) Welcome Session	07/09/2017	4:30 PM	5:30 PM
First Time Attendee Welcome Reception	07/09/2017	5:30 PM	6:30 PM
Welcome Reception with Dueling Pianos	07/09/2017	6:30 PM	9:30 PM

## MONDAY

07/10/2017

### *Schedule is tentative and subject to change*

Boot Camp	07/10/2017	6:00 AM	7:00 AM
Breakfast On Your Own	07/10/2017	7:00 AM	8:00 AM
Registration and Conference Information	07/10/2017	7:30 AM	5:00 PM
The Dr. is In	07/10/2017	8:00 AM	5:00 PM
Conference Welcome	07/10/2017	8:15 AM	8:45 AM
Keynote Panel Presentation: The Challenge of Excellence on a Global Scale: Chief Justice Perspectives from Around the World	07/10/2017	8:45 AM	10:15 AM
Networking Break	07/10/2017	10:15 AM	10:30 AM
Who is a Journalist? Changing Legal Definitions and Implications for Courts, as Seen in New Zealand, Australia and the United States	07/10/2017	10:30 AM	11:30 AM
National Task Force on Fines, Fees, and Bail Practices - Resources, Tools and Challenges	07/10/2017	10:30 AM	11:30 AM
Extending the CORE to Your Court: Caseload Management and Resources, Budget & Finance	07/10/2017	10:30 AM	11:30 AM
Remote Delivery of Access to Justice: The Path to Implementation and the Partnerships Along the Way	07/10/2017	10:30 AM	11:30 AM
The Challenges of Excellence on a Global Scale	07/10/2017	10:30 AM	11:30 AM
Transforming the Public Experience of Justice: Three Countries, One Goal	07/10/2017	10:30 AM	11:30 AM
NACM & IACA Lunch -all attendees	07/10/2017	11:30 AM	12:00 PM



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IACA Business Meeting	07/10/2017	12:00 PM	1:00 PM
NACM Business Meeting	07/10/2017	12:00 PM	1:00 PM
Networking Break	07/10/2017	1:00 PM	1:15 PM
Defining Legal Advice and Legal Information with an International Emphasis	07/10/2017	1:15 PM	2:15 PM
Managing a High Profile Case in Your Court - Lessons Learned from the Prince Case	07/10/2017	1:15 PM	2:15 PM
Judges, Staff and Money - How Can They be Fairly Allocated? The US Federal Judiciary Shares its Secrets	07/10/2017	1:15 PM	2:15 PM
The (un)Balanced Life	07/10/2017	1:15 PM	2:15 PM
New Guidelines for Public Access to Court Records: What has Changed?)	07/10/2017	1:15 PM	2:15 PM
AidData, Foreign Assistance, and the Rule of Law: Examining Justice Sector Reform in Practice	07/10/2017	1:15 PM	2:15 PM
Networking Break	07/10/2017	2:15 PM	2:30 PM
Innovative Strategies for Assessing Risk in Domestic Violence Cases and Obtaining Access to Justice	07/10/2017	2:30 PM	3:30 PM
Big Data and Artificial Intelligence and the Impact on the Administration of Justice (Sponsored by Mitre)	07/10/2017	2:30 PM	3:30 PM
Ethics, Integrity and the Courts: Judicial Independence Confronting Malfeasance	07/10/2017	2:30 PM	3:30 PM
Meet National Association of Drug Court Professionals (NADCP) - An Association of Determined Professionals and Citizens Committed to a Justice System that Works	07/10/2017	2:30 PM	3:30 PM
Leading & Managing when Status, Power, and Control Collide: The Story of Presiding Judges & Court Administrators	07/10/2017	2:30 PM	3:30 PM
The Evidence Behind Effective Customer Service: Procedural Justice and Fair Treatment	07/10/2017	2:30 PM	3:30 PM
Networking Break	07/10/2017	3:30 PM	3:45 PM
Plenary: Justice Demands The Best You	07/10/2017	3:45 PM	4:45 PM
Social Hour	07/10/2017	4:45 PM	5:45 PM
Dinner - On Your Own	07/10/2017	5:00 PM	6:00 PM
OPTIONAL: Bus Tour of Washington, DC	07/10/2017	7:00 PM	9:30 PM

### **TUESDAY**

07/11/2017

*Schedule is tentative and subject to change*

Fun Run	07/11/2017	6:00 AM	7:00 AM
Breakfast On Your Own	07/11/2017	7:00 AM	8:00 AM
Registration/Conference Information	07/11/2017	7:30 AM	4:30 PM
The Dr. Is In	07/11/2017	8:00 AM	5:00 PM
Announcements & Justice Achievement Award Presentation	07/11/2017	8:30 AM	9:00 AM
Plenary: The Power of Culture: Working Together to Achieve Justice	07/11/2017	9:00 AM	10:00 AM
Networking Break	07/11/2017	10:00 AM	10:15 AM
How We Can Resist a Culture of Injustice and Help Reform the System From Within	07/11/2017	10:15 AM	11:30 AM



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How Court Administrators as Public Servants Can Engage the Public	07/11/2017	10:15 AM	11:30 AM
Cybersecurity and the Courts (Sponsored by Mitre)	07/11/2017	10:15 AM	11:30 AM
Civil Case Management Teams (CCMT) in Action: What Are They and How Well Do They Do?	07/11/2017	10:15 AM	11:30 AM
Designing for Dignity and Fairness in Contemporary Courthouses	07/11/2017	10:15 AM	11:30 AM
Court Leader Excellence: Competencies and Roles (NACM Guide and CORE*)	07/11/2017	10:15 AM	11:30 AM
Lunch On Your Own	07/11/2017	11:30 AM	12:45 PM
Plenary Panel: International Framework for Court Excellence and the High Performance Court Framework: Contrasts and Comparisons	07/11/2017	1:00 PM	2:00 PM
Networking Break	07/11/2017	2:00 PM	2:15 PM
Traveling the Path to Court Excellence	07/11/2017	2:15 PM	3:15 PM
Leveraging Technology to Improve Customer Service and Track Performance	07/11/2017	2:15 PM	3:15 PM
Continuous Process Improvement (CPI) and the Judiciary: Case Studies in Process Improvement in the U.S. Federal Courts and Judiciaries Across Europe	07/11/2017	2:15 PM	3:15 PM
Implicit Bias: How Our Amazing Brains Can Lead Us Astray	07/11/2017	2:15 PM	3:15 PM
Leadership from the White House to the Courthouse: Four Practices of Effective Leaders	07/11/2017	2:15 PM	3:15 PM
Judicial Security: At Work, At Home, and on the Internet	07/11/2017	2:15 PM	3:15 PM
Networking Break	07/11/2017	3:15 PM	3:30 PM
Past, Present and Future of Cloud Computing	07/11/2017	3:30 PM	4:30 PM
Keeping the Journey on Course	07/11/2017	3:30 PM	4:30 PM
Community Engagement in the State Courts: Learn About the Tools Developed to Engage with Minority and Disadvantaged Communities	07/11/2017	3:30 PM	4:30 PM
Judicial and Administrative Capacity Building - Comparative Experiences in the United States, France, Japan and Abu Dhabi	07/11/2017	3:30 PM	4:30 PM
How can you Fix your Guardianship System? Lessons from National and State Reform Efforts	07/11/2017	3:30 PM	4:30 PM
Lessons Learned from the Introduction of Court Managers to Judicial Administration	07/11/2017	3:30 PM	4:30 PM
Social Event at the Library of Congress	07/11/2017	6:30 PM	9:00 PM

### **WEDNESDAY**

07/12/2017

*Schedule is tentative and subject to change*

Breakfast - On Your Own	07/12/2017	7:00 AM	8:00 AM
Registration and Conference Information	07/12/2017	7:30 AM	4:30 PM
The Legal History, Neuroscience, and Toxicology of Marijuana: What the Justice System Needs to Know	07/12/2017	8:00 AM	9:00 AM
Succeed Through Achievement and Resilience - An Alternative Program for Minor Victims of Sex Trafficking	07/12/2017	8:00 AM	9:00 AM
The Dr. Is In	07/12/2017	8:00 AM	5:00 PM



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Connecting Courts, Connecting Justice: Recognition and Enforcement of Civil Judgments	07/12/2017	8:00 AM	9:00 AM
Effective Business Practices for Your Court (Sponsored by Thomson Reuters)	07/12/2017	8:00 AM	9:00 AM
Protecting Your Court: Practical Facility Enhancements for Your Courthouse from Enhancing Security to Technology Improvements to Strategic Solutions	07/12/2017	8:00 AM	9:00 AM
How Equal Will We Be? The Future Focus of Access to Justice	07/12/2017	8:00 AM	9:00 AM
Networking Break	07/12/2017	9:00 AM	9:15 AM
The Future is Now: On-Line Dispute Resolution and the Courts	07/12/2017	9:15 AM	10:15 AM
The Justice Goal of the United Nations Sustainable Development Goals: An Invitation to Excellence for Justice Systems	07/12/2017	9:15 AM	10:15 AM
Excellence in Social Media: Challenges and Successes that Courts Internationally Have Faced When Using Social Media to Engage the Public	07/12/2017	9:15 AM	10:15 AM
Effective Business Practices for Your Court	07/12/2017	9:15 AM	10:15 AM
Effective Juror Orientation	07/12/2017	9:15 AM	10:15 AM
Promoting Efficiency and Quality of Justice-The European Commission for Efficiency of Justice Perspective	07/12/2017	9:15 AM	10:15 AM
Exhibit Show	07/12/2017	10:00 AM	3:30 PM
Exhibit Show Lunch - All Attendees and exhibitors	07/12/2017	12:00 PM	1:00 PM
Special Interest Group (SIG)	07/12/2017	3:30 PM	4:30 PM
IACA Commission Meeting	07/12/2017	3:30 PM	4:30 PM
NACM Governance Committee Meeting	07/12/2017	3:30 PM	4:30 PM
Special Interest Group (SIG)	07/12/2017	3:30 PM	4:30 PM
NACM Communications Committee Meeting	07/12/2017	3:30 PM	4:30 PM
NACM Membership Committee Meeting	07/12/2017	3:30 PM	4:30 PM
Special Interest Group (SIG)	07/12/2017	3:30 PM	4:30 PM
NACM Conference Development Committee Meeting	07/12/2017	3:30 PM	4:30 PM
Social Hour	07/12/2017	4:30 PM	5:30 PM
Dinner - On Your Own	07/12/2017	5:00 PM	6:00 PM
ICM Fellows Reception (by Invitation only)	07/12/2017	5:30 PM	6:30 PM

### **THURSDAY**

07/13/2017

#### *Schedule is tentative and subject to change*

Registration and Conference Information	07/13/2017	7:30 AM	12:00 PM
Breakfast	07/13/2017	7:30 AM	8:30 AM
The Dr. Is In	07/13/2017	8:00 AM	2:00 PM
IACA Business Meeting	07/13/2017	8:15 AM	9:30 AM
NACM Business Meeting	07/13/2017	8:15 AM	9:30 AM
Networking Break	07/13/2017	9:30 AM	9:45 AM
Plenary: Creating the Future! Researching and Implementing Technology that Empowers People to Change the World	07/13/2017	9:45 AM	10:45 AM



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Plenary: Change! Emerging Trends Impacting the Administration of  
Justice Around the World

07/13/2017 10:45 AM 12:00 PM

Conference Adjourns. Thank you to all of our speakers, attendees,  
sponsors, and exhibitors!!!

07/13/2017 12:00 PM 12:00 PM

Lunch - On Your Own

07/13/2017 1:00 PM 2:00 PM