

“Why don’t they understand?”

Getting Beyond the Obstacles in Integrated Justice Information Systems

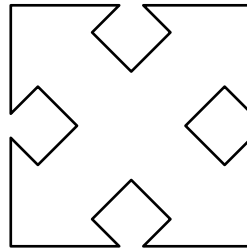
July 13, 2015



MTG Management Consultants, LLC
401 Second Avenue South, Suite 240
Seattle, Washington 98104-3858
206.442.5010 206.442.5011 fax
www.mtgmc.com



Integrated Justice Information Systems



Integrated Justice Information Systems

(continued)



Integrated Justice Information Systems

(continued)



Law
Enforcement

Bar

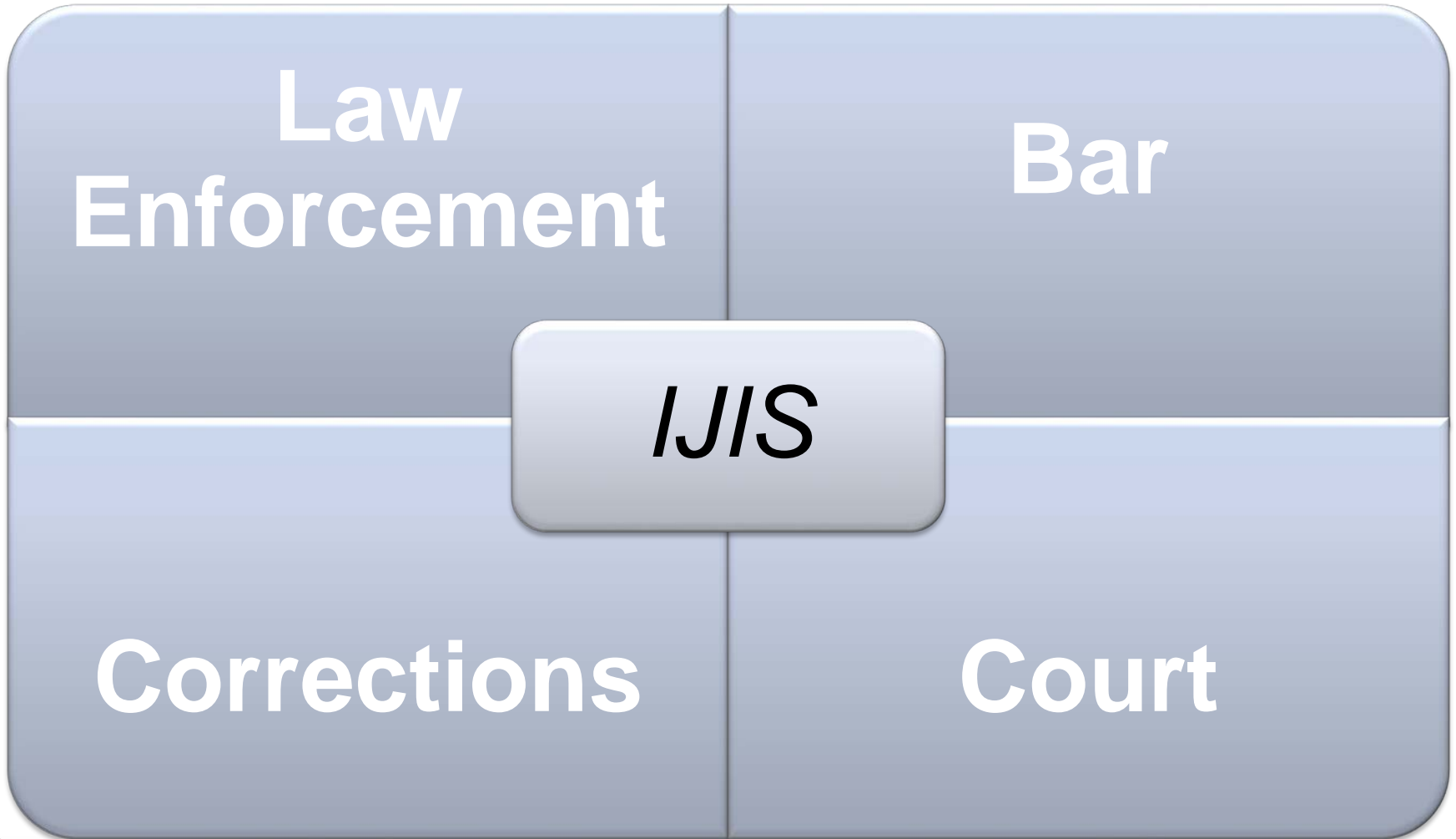
Corrections

Court



Integrated Justice Information Systems

(continued)



IJIS Projects Often Fail

While the benefits seem obvious and intentions are good ...

- They fail to get started.
- They fail to deliver tangible vision and results.
- They fall apart over time.

Common IJIS Pitfalls

- We don't understand the shared goal.
- We don't understand the return on investment (ROI).
- "They" don't understand me.
 - » My business processes.
 - » My systems and data structures.
 - » The investment life cycle for my systems.
 - » My capabilities and constraints.
 - » Risks for my organization.
 - » My mission and role in the justice community.
 - » What this will do to my workload and costs.

Why Should a Court Try?

- Get information where/when its needed.
- Reduce keystrokes and processing delays.
- Use data to improve safety and effectiveness.
- Save staff time and money for the court.
 - » Answering inquiries from agencies, the bar, pro se litigants.
 - » Handling paperwork flowing to and from partners.
 - » Eliminating paper files.
 - » Making decisions with complete information.

***There is an insatiable demand for court data.
IJIS is key to your court's survival and success.***

Strategies for Success

Identify foundational partners and find a working forum.

- Foundational partners.
 - » From existing interfaces and sources of large or frequent data requests.
 - » Agencies/organizations with technology funding and/or political strength.
- Working forum.
 - » If existing cross-agency council, committee, advisory board, etc.:
 - Propose subgroup of foundational partners to examine the topic.
 - » If no existing forum:
 - Invite foundational partners to discuss the topic.

Strategies for Success *(continued)*

*Once a forum is in place,
seek first to understand and then to be understood.*

- Understand your partners – Develop an overall vision and phases – How and when each fits in.
 - » Mission and role in the justice community.
 - » Business processes.
 - » Systems and data structures.
 - » Investment life cycle for my systems.
 - » Capabilities and constraints.
 - » Organizational risks.
- Make sure they understand the court.

Strategies for Success *(continued)*

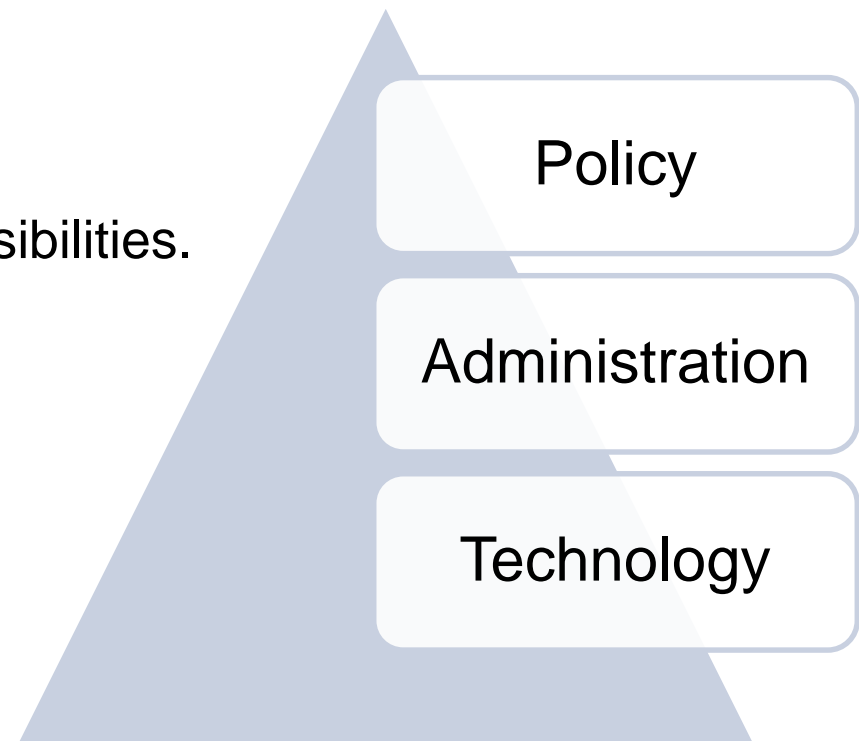
Understand the community goals and objectives.

- Plan big goals and small, well-defined objectives.
- Implement with the 3 Rs.
 - » Rapid.
 - » Repeatable.
 - » ROI.

Strategies for Success *(continued)*

Understand organization and governance.

- Establish and leverage effective governance.
- Employ an independent IJIS entity to:
 - » Focus on integration.
 - » Secure funding.
- Respect partner roles and responsibilities.



Strategies for Success *(continued)*

Understand the money.

- Talk money early and often.
 - » Fund sources.
 - » Uses.
 - » Cost sharing.
- Understand ROI.
 - » In your court.
 - » Across the community.
- Expect and manage interagency trade-offs in ROI.
- Make interoperability a funding requirement.

Strategies for Success *(continued)*

Understand the application of technology and standards.

- Understand the use of enabling standards.
 - » Adoption.
 - » Management.
- Understand where to apply consumer vs. enterprise technology.
- Understand your technology architecture.

Conclusion

Please understand – it takes a village.

- Yes, this is hard.
- There is no silver bullet.
- However, you do have a full arsenal.
- Start with others who feel this pain.
- Your leadership matters.

Questions and Answers

