“Why don’t they understand?”

Getting Beyond the Obstacles in Integrated Justice Information Systems

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Integrated Justice Information Systems
Integrated Justice Information Systems (continued)
Integrated Justice Information Systems
(continued)
IJIS Projects Often Fail

While the benefits seem obvious and intentions are good …

- They fail to get started.
- They fail to deliver tangible vision and results.
- They fall apart over time.
Common IJIS Pitfalls

- We don’t understand the shared goal.
- We don’t understand the return on investment (ROI).
- “They” don’t understand me.
  - My business processes.
  - My systems and data structures.
  - The investment life cycle for my systems.
  - My capabilities and constraints.
  - Risks for my organization.
  - My mission and role in the justice community.
  - What this will do to my workload and costs.
Why Should a Court Try?

- Get information where/when it's needed.
- Reduce keystrokes and processing delays.
- Use data to improve safety and effectiveness.
- Save staff time and money for the court.
  - Answering inquiries from agencies, the bar, pro se litigants.
  - Handling paperwork flowing to and from partners.
  - Eliminating paper files.
  - Making decisions with complete information.

There is an insatiable demand for court data.
**IJIS is key to your court’s survival and success.**
Strategies for Success

- Foundational partners.
  - From existing interfaces and sources of large or frequent data requests.
  - Agencies/organizations with technology funding and/or political strength.

- Working forum.
  - If existing cross-agency council, committee, advisory board, etc.:
    - Propose subgroup of foundational partners to examine the topic.
  - If no existing forum:
    - Invite foundational partners to discuss the topic.

Identify foundational partners and find a working forum.
Understand your partners – Develop an overall vision and phases – How and when each fits in.

» Mission and role in the justice community.
» Business processes.
» Systems and data structures.
» Investment life cycle for my systems.
» Capabilities and constraints.
» Organizational risks.

Make sure they understand the court.
Strategies for Success (continued)

- Plan big goals and small, well-defined objectives.
- Implement with the 3 Rs.
  - Rapid.
  - Repeatable.
  - ROI.

Understand the community goals and objectives.
Establish and leverage effective governance.
Employ an independent IJIS entity to:
  » Focus on integration.
  » Secure funding.
Respect partner roles and responsibilities.
Strategies for Success (continued)

- Talk money early and often.
  - Fund sources.
  - Uses.
  - Cost sharing.

- Understand ROI.
  - In your court.
  - Across the community.

- Expect and manage interagency trade-offs in ROI.

- Make interoperability a funding requirement.
Strategies for Success (continued)

Understand the application of technology and standards.

- Understand the use of enabling standards.
  - Adoption.
  - Management.
- Understand where to apply consumer vs. enterprise technology.
- Understand your technology architecture.
Yes, this is hard.
There is no silver bullet.
However, you do have a full arsenal.
Start with others who feel this pain.
Your leadership matters.

Please understand – it takes a village.