What Is the Right Kitchen?
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The Right Kitchen

- Serves:
  - Me.
  - My family.
  - My guests.
- Is an investment in:
  - Plumbing, gas, electricity.
  - Equipment, technologies.
  - Supplies.
  - Education.
- Fits my budget.
- Sustains friends and family.
- Makes a difference in people’s lives.
What Is the Right Court Technology?
What Is the Right Court Technology?
What Is the Right Court Technology?
The Right Court Technology

- Serves:
  - The court.
  - Litigants.
  - The public.
- Is an investment in:
  - Infrastructure.
  - Equipment, technologies.
  - Supplies.
  - Education.
- Fits the budget.
- Sustains operations.
- Makes a difference in people’s lives.
Insights for Investment

- Expect to make a blend of investments large and small.
- Your options are expanding.
- There are basic areas of investment.
Infrastructure

- Bigger investments.
  - Network.
  - Storage.
  - Computing resources.
Infrastructure

- Smaller investments.
  - Network.
  - Storage.
  - Computing resources.
- Shared government resources.
- Commercial resources.
Line of Business Applications

- Bigger investments.
  - Record keeping.
    - Case management systems.
    - Document management systems.
  - Calendaring and scheduling.
  - Accounting.
  - Jury management.
  - Audio/Visual

- Smaller investments.
  - Yes, many of the same.
  - Hosted models.
  - Leasing models.
Access and Transparency

- Bigger investments.
  - Basic information about the court – website.
  - Forms and rules access.
  - Record access.
  - E-filing, e-payment.
  - SRL support.
  - Online dispute resolution.
  - Audio and video conferencing.
Access and Transparency

- Smaller investments.
  - Facebook.
  - Twitter.
  - YouTube.
  - Text Notification.
  - On-line Chat.
Commercial/Consumer Technologies

Ongoing Fees

Lower Initial Capital Cost
Commercial/Consumer Technologies

- Faster Implementation
- Simpler Solutions
Commercial/Consumer Technologies

- Easier Maintenance
- Less Control
New IT Opportunities
New Operating Models
Let’s Get Cooking

- Invite help: include your CIO on the Executive Team.
- Establish a culture of creativity and innovation.
- Monitor performance and results.
- Regularly:
  - Sharpen your tools.
  - Try new recipes.