

You Want Justice With That?  
What Court Employees Need to Know

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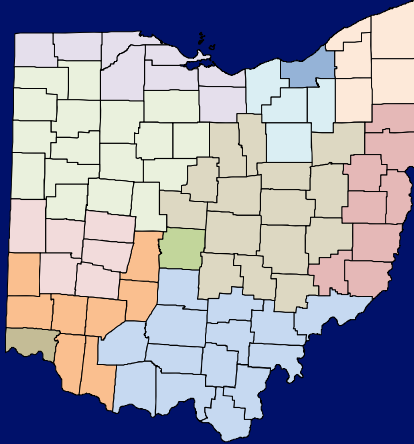


What are we doing here?

The Value of Values



## Ohio Overview



- Decentralized
- 382 courts in 88 counties
- 722 Judges
- No statewide required education for staff
  - Exception: probation officers

## Themes and Challenges

- How vs. Why
- Employer Wants vs. Employee Needs
- Changing Landscape
- Public Service is Customer Service
- Influence of Hiring Practices on Successful Onboarding