You Want Justice With That?
What Court Employees Need to Know

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What are we doing here?

The Value of Values
Four Key Areas

- Purposes and Responsibilities of Courts
- Orientation vs. Onboarding
- Core Competencies
- Adult Education Principles
Ohio Overview

- Decentralized
- 382 courts in 88 counties
- 722 Judges
- No statewide required education for staff
- Exception: probation officers

Themes and Challenges

- How vs. Why
- Employer Wants vs. Employee Needs
- Changing Landscape
- Public Service is Customer Service
- Influence of Hiring Practices on Successful Onboarding