Extending the CORE® to YOUR Court

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Presentation Overview

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The Original Core

Purposes and Responsibilities of Courts

- Leadership
- Visioning and Strategic Planning
- Essential Components
- Court Community Communication
- Resources Budget and Finance
- Human Resource Management
- Education, Training, and Development
- Information Technology Management
- Caseflow Management
The Original Core

Foundation for National Training and Certification Programming

CERTIFIED COURT MANAGER
- Court Performance Standards: CourTools
- Fundamental Issues of Caseflow Management
- Managing Court Financial Resources
- Managing Human Resources
- Managing Technology Projects & Resources
- Purposes & Responsibilities of the Courts

CERTIFIED COURT EXECUTIVE
- Court Community Communication
- Education, Training & Development
- Essential Components
- High Performance Court Framework
- Leadership
- Visioning & Strategic Planning

JUDICIAL ADMINISTRATION NON-CREDIT CERTIFICATE

The non-credit certificate is comprised of sixty contact hours of instruction plus a capstone experience based on the NACM core competencies. Successful completion is possible when students take courses in the following subject matter within five years from their start date.
Core Structure

Module
Principle

Module
Practice

Module
Vision
Vision
- Leadership
- Strategic Planning
- Court Governance

Principle
- Public Trust and Confidence
- Purposes and Responsibilities

Practice
- Caseflow and Workflow
- Operations Management
- Public Relations
- Educational Development
- Workforce Management
- Ethics
- Budget and Fiscal Management
- Accountability and Court Performance

CORE®
Strengthening Court Professionals
Core Website:
nacmcore.org
Introduction

Accountability and Performance Measurement

Thinking that the court is performing at its best and knowing it are two different things. Court leaders are accountable to both the judiciary and the public for a well-run court, which means that managers must be able to both effectively measure and manage performance. Skillful collection and analysis of performance information ensures that court managers no longer just think the court is performing well but are able to demonstrate it.

About NACM

The National Association for Court Management has over 1,700 members from the United States, Canada, Australia, and other countries. NACM is the largest organization of court management professionals in the world with members from all levels and types of courts.
Additional Resources

Core Guide

THE CORE® IN PRACTICE
A Guide to Strengthen Court Professionals through Application, Use, and Implementation

Curriculum

Curriculum Caseflow and Workflow

This curriculum design is suitable for a broad audience including elected and appointed court managers and staff with court-wide and departmental responsibilities as well as leadership judges from every jurisdiction and type of court. This content may be best suited for learners who have some experience in the courts. The best class composition is a mix of court managers and judges from similar jurisdictions and types of courts.

Caseflow Management is the process by which courts carry out their primary function of moving cases from filing to disposition. The management of caseflow is critical because it helps guarantee every litigant receives procedural due process and equal protection.

Workflow Management involves the coordination and support of all tasks, procedures, resources (human and other) necessary to guarantee the work of the court is conducted efficiently and is consistent with the court’s purposes and responsibilities.

While Workflow Management includes Caseflow Management, it also includes all tasks and functions necessary for the court to operate as an organization.
Curriculum Writers

Module Principle

Description
While the specific functions court leaders perform and the environments in which they work vary significantly, fundamental and enduring principles serve as the foundation for the profession. Competencies in this module outline those principles.

Purposes and Responsibilities

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Public Trust and Confidence

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